# Jefferson Lab Electronic Logbook

Theo Larrieu
Theo Mcguckin
Michelle Joyce



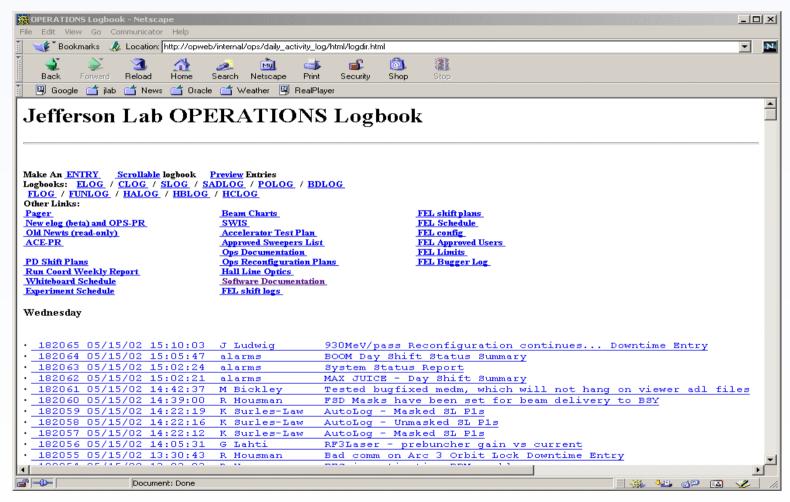
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#### History

- > First instituted at the lab in 1996.
- > Variously used
  - \* Official Record for DOE
  - \* Knowledge repository
  - \* Bulletin board to pass info among shifts
- > Heavily Used
  - \* ~35,000 entries/year in main ops logbook
  - \* 400 MB/year in main ops logbook
  - \* Other logbooks for Software, FEL, etc.



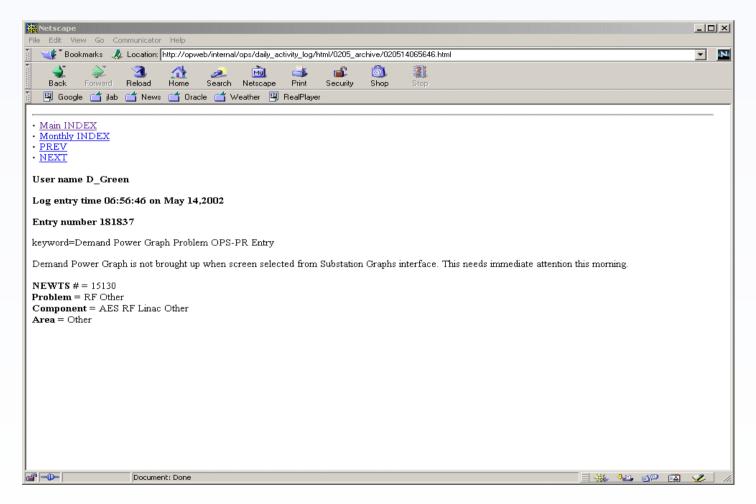
### Old logbook "home page"





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#### Old log entry





#### **Shortcomings**

- ➤ Reliance on static html files 100,000's
  - \* Sheer number a headache to manage
  - \* The html mingling of content and formatting makes data searching and extraction difficult
- ➤ Every program (60+ of them) responsible for number assignment, content formatting, not clobbering other entries. Little consistency.



#### Components of an Entry

#### > Required

- \* Keywords/Title, Timestamps (create, commit), Logbook(s), Entry-type
- Optional
  - \* Attachment(s) (screenshots, documents, etc.)
  - \* Downtime information
  - References to other logs (backward/forward)
  - \* Problem-Tracking History



#### **New Version**

- **>** Summer 2002.
- > Addresses shortcomings
  - \* RDMS replaces files.
  - \* Dynamic Scripting replaces static HTML
  - \* APIs shield apps from entry-making details
- > New Features
  - \* Integrated problem tracking
  - \* Threaded/linked entries

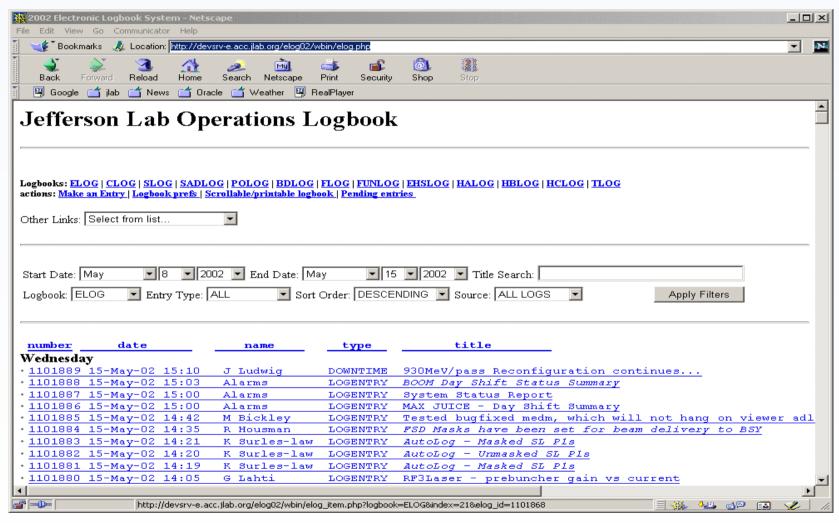


### Underpinnings

- > Relational Database (Oracle)
- **▶** Web Application Server (Apache + PHP)
- > Libraries for programs that make entries
  - \* Tcl Package
  - \* Perl Module
  - \* C++ Library
  - \* HTTP API



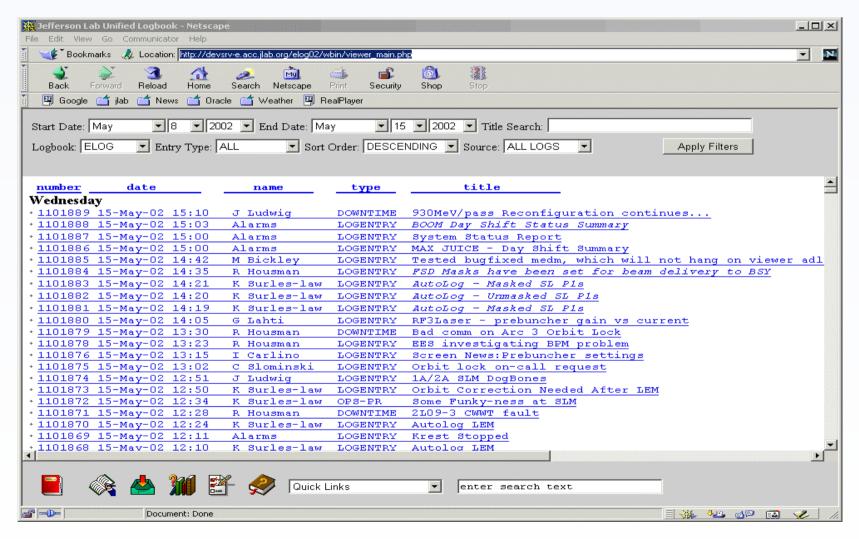
## New logbook "home page"





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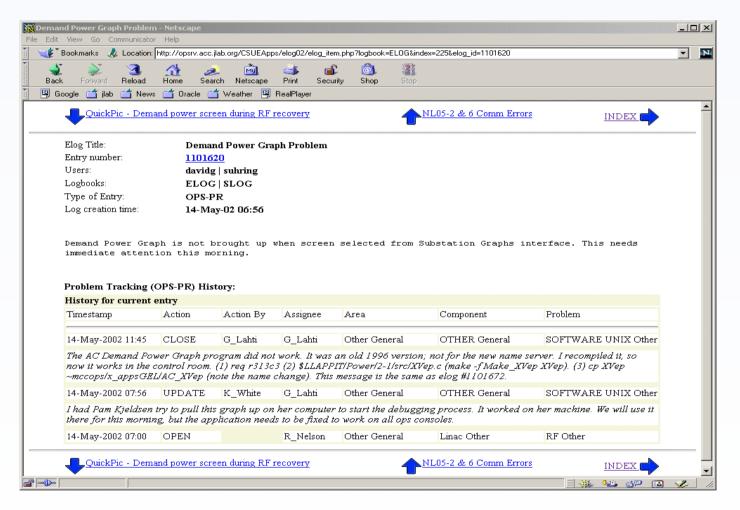
#### **Alternative Look**





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#### New trouble report entry





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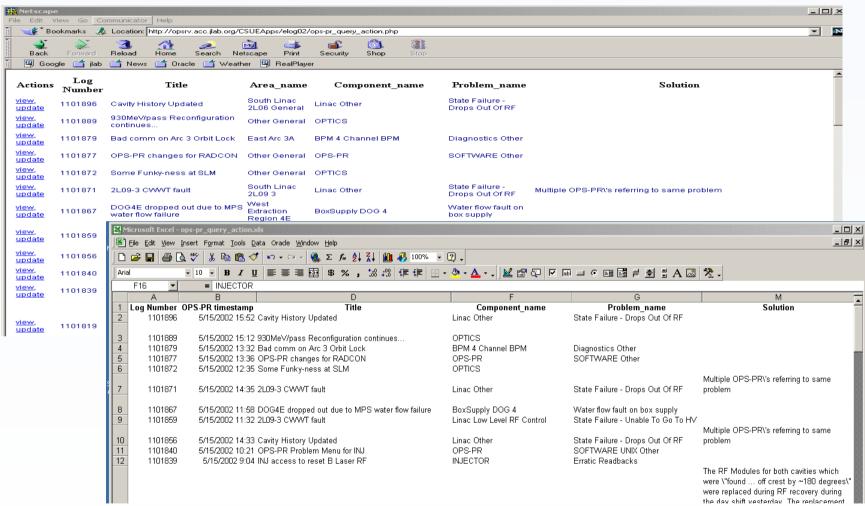
# Logs can be queried

Google if jab if News if Oracle if Weather  Fields to Return:  Creation time	☐ Logbook(s) ☐ OS account	☐ Title	
☐ Creation time ☐ Entry type	= ::	□ Tëlo	
	= ::	Птана	
☐ Username(s) ☐ Originating host	□ os account	i ilie	
	i OS account		
☐ Area ☐ Component	Problem	☐ Timestam	np
☐ Assignee ☐ Action by	☐ Annotation/Solution	☐ Action	
☐ Time Down ☐ Time Up	☐ Time Restored	☐ Time until	til Up
☐ Time until Restore ☐ Time between Up a Restore			
OPS-PR fields	□ DOWNTIME fields		Predefined Queries:
Basic Filters:  Start Date: May 8 2002 End D  Logbooks: ALL   Last action: CLOSE MERGE OF	,	<u> </u>	C Find all unassigned OPS-PRS. Find all OPS-PRS assigned to: Select One  Find all OPS-PRS in area: Select One  Find all OPS-PRS in component: Select One  Find all OPS-PRS in problem: Select One  Find all OPS-PRS in problem: Select One  Find all OPS-PRS in problem category: Select One  Exouse  Output Preference:  C HTML Table  C Excel Spreadsheet
			Execute Query Reset Form



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### Browser is not only interface





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# **Logbook Comparison**

Old Logbook	New Logbook
Files (one per record)	RDBMS (Oracle)
Separate downtime & problem tracking	Integrated downtime & problem tracking
<b>Unauthenticated entries</b>	<b>Authenticated entries</b>
Web browser only interface	Accessible from scripts, browsers, spreadsheets.



#### **Future Direction**

- > Enhance Problem-Tracking
  - \* Track problems with specific hardware in addition to general hardware types.
  - \* Integrate with future Plant Engineering Work Order system
- ➤ Enhance Query/Search Tools
  - \* Oracle Intermedia to search attachments such as PDF, Word documents.

